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GENERAL SECRETARY
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Mr. Lowell McAdam
President and Chief Operating Officer
Verizon Communications
Corporate Headquarters
140 West Street
New York, NY 10007
lowell.c.mcadam@verizon.com

19 August 2011

Dear Mr. McAdam,

The ITUC, representing 175 million members of 305 national affiliates in 151 countries and territories, calls upon Verizon to bring to an end the impasse with 45,000 Verizon workers and their unions, and return to the bargaining table in good faith. Your company is demanding US\$1 billion in concessions from its workforce, while you and your top five executives have received US\$250 million in compensation and bonuses over the past four years, during which time Verizon has made US\$19 billion in profit.

At a time when working people in the US and elsewhere are paying a heavy price for decades of corporate excess, Verizon should be seeking ways to uphold the working and living standards of its employees, rather than refusing to negotiate in good faith with the CWA and IBEW.

The refusal to bargain in good faith with the CWA and IBEW stands in direct contrast to your publicly stated code of conduct and to a 50-year history of collective bargaining. It is also entirely inconsistent with Verizon's public commitment to the broad principles of the Universal Declaration of Human Rights, which includes the right to a standard of living adequate for the health and well-being of all employees, including medical care, and the right to union representation.

The ITUC expresses its strong support for the CWA and IBEW and their members in seeking justice for Verizon workers, through good-faith negotiation and bargaining, and will continue to monitor this case and assist the unions in achieving the necessary change in the attitude of Verizon's management to enable a fair outcome.

Yours sincerely,



General Secretary